

GAIK BAGDASARYAN

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OBJECTIVE: Systems Administrator / Support

Extensive experience involving full project life cycle. Background includes systems analysis, design, implementation, upgrade and maintenance. Strong analytical skills, ability to function independently as well as work with a team in a collaborative environment. Microsoft and HP certified engineer.

HARDWARE: IBM PC & compatibles, Macintosh. Various mobile devices and peripheral hardware.

HP Certified ML/DL/SL servers and Blade servers engineer. HP Certified Platform Integration specialist

OS: Windows family server and client operating systems. TCP/IP, DNS, WINS, IIS, ISA, DHCP, VPN, FTP. Linux

SOFTWARE: Microsoft Exchange 2003/2007, Active Directory, Blackberry Enterprise Server, Symantec Backup Exec, VMware, Microsoft Office Suite, Adobe, Symantec and Acronis imaging software. Kaspersky, Symantec and other enterprise level antivirus solutions. HTML, Perl, SQL, PowerShell.

EXPERIENCE:

Orient-Logic Ltd. Business IT Solutions, Tbilisi, Georgia
Systems Engineer/ Administrator 12/2006-11/2010

- Responsible for configuration, troubleshooting and service of full line of HP and Dell servers.
- HP Certified ML/DL/SL servers and Blade servers engineer. HP Certified Platform Integration specialist
- Implementation and support of client's core systems such as Active Directory, Exchange 2003/2007, File Storage, VMware ESX, BES, enterprise antivirus solutions, Barracuda web/spam filters
- Configuration of client's systems backups
- SCSI and fiber attached storage arrays, tape drives, robotic backup libraries etc
- Configuration, support and maintenance of client's desktop and laptop workstations. Mobile devices.
- Wired and wireless network setup. Creating and managing user accounts, profiles and mailboxes. Managing access and permissions on network shares, printers and other shared resources.
- Planning and deployment of security patches, software upgrades and new hardware roll-outs.
- Installation, configuration and support of various software products like Microsoft Office Suite, Adobe etc.

GTC Ltd. Internet Bookmakers, Tbilisi, Georgia
Developer/Systems Administrator 06/2002-03/2006

- Responsible for development and support of in-house internet betting software. Tools utilized included Perl, MySQL and Apache in Debian environment
- Windows Server and helpdesk support for all company's offices.
- Diagnostics, troubleshooting and repairs of desktop and laptop workstations. Managed user accounts, profiles and mailboxes including adding and deleting rights and establishing server access level.

CERTIFICATIONS:

Microsoft: MCP, MCSA, MCTS, MCITP

HP: APS, AIS, ASE

EDUCATION:

Tbilisi State University, Georgia 2003
BS-Physics and Electronics